

4/26/07



**Health Services**  
LOS ANGELES COUNTY

Coverage Initiative Project

## **Healthy Way LA**

### **DHS Award Details**

- \$54 million per year x 3 years
- Implement by September 1, 2007
- Provide coverage to 94,000 enrolled patients
- Can only bill for verified costs at outpatient facilities
- Funds will not roll over to following year

## Target Population

- Existing DHS/PPP patients who are
  - adults age 18 and over
  - Citizens, or legal residents 5+ years
  - income at or below 133% FPL
  - not eligible for other coverage

»and:

## Target Population

➤ **Diagnosed with any of the following:**

- **Diabetes**
- **Congestive Heart Failure**
- **Hypertension**
- **Asthma/COPD**
- **Dyslipidemia**

**-OR-**

- **Age 63-64**

**-OR-**

- **At least two DHS/PPP visits**

## Enhanced Benefits for Enrollees

- Assigned Medical Home/ Primary Care Provider
- Access to Member Services Line
- Access to 24/7 multi-lingual Nurse Advice Line
- Urgent appointment availability
- Greater emphasis on preventive care

## Enhanced Benefits for Enrollees (cont.)

- Chronically ill patients will be stratified by disease burden and utilization for optimal care:

Group I – low burden/low utilization

Group II – high burden/low utilization

Group III – low burden/high utilization

Group IV – high burden/high utilization

## Enhanced Benefits for Enrollees (cont.)

- Nurse-driven protocols for uncomplicated hypertension and dyslipidemia (Group I)
- Telephone-based care managers for appropriate patients (Group III)
- Automated appointment reminders (All)
- Case management pilot for homeless patients

## System Enhancements

- Additional primary care slots
- Additional optometry, podiatry, and ophthalmology slots
- Provider access to Encounter Summary Sheets
- Provider access to Web Referral
- Health education staff on site

## Next Steps

- Form work groups to address key issues
  - **Enrollment & member services**
  - **Clinical protocols**
  - **IT infrastructure**
  - **Recruitment/hiring**
  - **Contracts**
- Focus groups regarding citizenship verification
- State to develop contract language, financial tracking mechanisms